



# Coronavirus (COVID-19) Ensuring Business Continuity Plan Update#2 30<sup>th</sup> March 2020

HYDROP E.C.S. takes its civil and moral responsibilities in assisting in the protection against COVID-19 very seriously. We also consider the wellbeing of our staff and of all persons with whom they may come into contact as our top priority.

Our updated Business Continuity Plan now includes the following:

1. All non-urgent on-site work will cease at the end of the day Friday 27<sup>th</sup> March. Any site visits beyond that day, which shall remain limited, shall be for urgent work and for work which cannot be delayed due to the potential of 'Imminent Risk to Human Life' if not carried out. Such work shall only be carried out at the written behest of the client who must issue us with all necessary access safety instructions and pertinent paperwork, as well as a written declaration appointing the individual member of HYDROP E.C.S. as a 'Key Worker'. Such visits shall only be carried out at the discretion of the specific HYDROP E.C.S. employee and with the use of all necessary and appropriate PPE.
2. As far as reasonably practicable and in-line with current government guidelines, we will be available to participate in: virtual Water Safety Group meetings; virtual meetings; remote audits; virtual remote training, using available necessary facilities.

We will endeavor to ensure that the highest level of service is maintained during this period and would like to apologise in advance for any temporary delays in services which may inadvertently occur.

**If you have any concerns or questions regarding the above and how it could affect you, please do not hesitate to contact us:**

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Specialists in the Management of Legionella and Water Quality